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12/14/1988 - Secret of Good Service Workshops

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SERVICE WORKSHOPS

"Creating a Culture of Good Service" will follow at 1:30-3 p.m. at Thomas Food Service. This workshop will discuss how to make consumers conscious that service is standard throughout the department.

Eastern supervisors and staff can register for the workshops by calling Pat Holycross in the Human Resources Office at 581-3514.

J.J. "Pete" Tosh, president and founder of Tosh Management Consultants in Macon, Georgia, will present both workshops. Previously, Tosh was executive director of Human Resources for Charter Medical Corporation in Macon.

While at Charter Medical, he developed a corporate-wide Positive Employee Relations Program and headed a Human Resources management team during the start-up of three hospitals in the Middle East.

Tosh received his M.B.A. and M.S. from Virginia Commonwealth University and his B.A. from Emory and Henry College.