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2-7-2001

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## Recommended Citation

University Marketing and Communications, "02/07/2001 - EIU Offers Certificate Programs For Working Adults.pdf" (2001). 2001. 32.

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Contact: Shelly Flock (csslf@eiu.edu)
Vicki Woodard (csvns@eiu.edu)
217-581-7650
217-581-8444 (fax)

Office of Media Relations 600 Lincoln Avenue Charleston, IL 61920-3099 (www.eiu.edu/~pubaff/omr.htm)

01-25

February 7, 2001

FOR IMMEDIATE RELEASE:

## EIU OFFERS CERTIFICATE PROGRAMS FOR WORKING ADULTS

CHARLESTON – Eastern Illinois University's School of Technology is offering two graduate certificate programs for working adults in business and industry who want to improve their skills and marketability.

The graduate certificate program in Work Performance Improvement requires

15 semester hours of study including both required and elective courses.

The 12 semester hours of required courses include training program development, science and technology of leadership, work performance technology and instructional technology. Three semester hours of elective courses can be selected from the following: sociotechnical design, facilitation dynamics, critical thinking in the workplace, productive work teams, accelerated learning and training and trends and issues in training and development.

All course credits completed for the Work Performance Improvement Certificate

-more-

E astern Illinois University emphasizes distinguished teaching in the liberal arts, sciences and selected professions. A traditional, residential state university of recognized quality, Eastern enrolls more than 10,000 students in undergraduate and graduate programs. The university, located in Charleston, also serves the region through a variety of non-credit and off-site degree programs, as well as cultural and recreational opportunities. Eastern's pursuit of excellence attracts well-qualified students of an increasingly diverse population and a teaching faculty active in research and public service who utilize the latest technology.

Program may be applied to a master of science in technology degree program offered on-campus and at selected off-campus sites, including the Parkland College District.

"The graduate certificate program in Work Performance Improvement is intended to meet the needs of graduate students as well as training and development practitioners who would like their education preparation in the field of human performance improvement officially endorsed," said Mahyar Izadi, chair of Eastern's School of Technology. "This certificate will demonstrate that recipients possess the knowledge and skills needed for performance consulting and training and will make them more marketable to potential future employers."

Another certificate program in Quality Systems will provide graduate students and professionals working in business and industry with focused course work leading to improvement in the quality of products and services to help companies become more competitive in the global market.

The School of Technology Certificate in Quality Systems has nine semester hours of required courses in statistical quality assurance, total quality systems and design for quality. Three semester hours of elective courses can be selected from the following: quality processes in the workplace, industrial productivity analysis, materials testing and inspection, problem solving for manufacturing, ISO 9000 and reliability engineering.

"Companies continuously seek quality improvements to be competitive in global markets. This graduate certificate will help companies maintain a competitive edge in

quality management. It will also help the graduate program in the School of Technology better serve the needs of business and industry in Illinois," Izadi said.

All course credits for the Quality Systems certificate program can also be applied to EIU's M.S. in Technology degree program.

To be admitted to either certificate programs, applicants must meet requirements established by Eastern's Graduate School.

For more information, contact Eastern's coordinator of graduate studies in the School of Technology at 217-581-6267.